

- * Deposits are non refundable
- * We have a 24h notice policy for reschedule.
- * If you can not commit with a date and time, please, do a walk in instead.

1. Deposit amount

- For tattoos up to £100 total value: £20
- For tattoos above £100 total value: £50

The deposit is part of the total cost of the tattoo. Ex.: The tattoo total value is £80, you pay £20 deposit to secure a booking and on the day of the appointment you pay the remaining £60.

2. Reschedule & Cancellation

a) Reschedule

- Our notice policy is 24h for reschedule. Less than this period of notice the deposit is 100% lost. Non negotiable.

Ex.: If you are booked in for 2pm on a Tuesday, you have until 2pm of the Monday before the appointment to notify us of the need for reschedule.

- You must notify us only through the Ghost Ship Tattoo social media (facebook or instagram), the shop landline 0151 521 1533, in person at the shop or through the shop email (gstattoo@hotmail.com). Any other way of notification is not valid and the deposit is lost (ex. the artists personal social medias) as it may not be seen in time until the appointment.

- If you give less than 24h notice that you need to reschedule, the deposit is lost and you will need to drop another deposit to be able to book another appointment.

b) Cancellation

- If you change your mind about having the tattoo done, the deposit is lost.

- If you find out that you are pregnant, have an illness or any other reason that makes it impossible for you to get a tattoo in the next months or year, you will be provided with a tattoo voucher stating the credit you have (the deposit amount you left) and this voucher you can gift anyone else or use in the future, with no expiration date. We do not refund the deposit under no circumstances.

- if you can not do the tattoo on the appointment date and notify us with at least 24h notice, the deposit will be kept as credit until you are able to do the tattoo originally booked or another tattoo of the same value or above the value of the deposit as long your tattoo didn't requested time spent on a design creation or research.

- If your tattoo requested a design creation/research and you cancel the appointment with no intend of having that tattoo done (ex. changed your mind completely on the tattoo design, don't have funds to have the tattoo done anymore, find out that have an illness that incapacitate you to have the tattoo done, etc), the deposit is kept to cover the time spent on the design as the designing time is part of the total of a tattoo.

3. Changing the design/tattoo idea

- You have to notify us with at least 24h notice if you change your mind in what design you want to have done so we have time to design accordingly. If you fail to do so and we can not do the new design in time for the appointment, the deposit will be lost.

- If you decide to get a tattoo of a lower value/smaller than the tattoo originally booked, you have to tell us with at least 24h notice otherwise the deposit will be lost to cover the time reserved for a bigger tattoo and the lower value tattoo will be quoted and priced accordingly, not taking in account the value of the deposit.

- if you change completely the idea of the design and notify us on the day of the appointment and we have to create a new design on the spot, it will be possible only if you are the only person booked for the day, otherwise the deposit will be lost and we won't be able to do the tattoo as is not fair to delay the other clients because of you.

3. Deposits of higher value

a) If you leave a deposit of a higher value than £20 or £50

- If you decide to drop more money than the deposit requested and you cancel or reschedule with less than 24h notice, you will lose only the value that we ask for deposit, not the total value you left. (Ex.: your total tattoo value is £100 and you left £80 deposit when we asked only £20, you will lose only £20 out of £80, so you will still have £60 as credit.

- If you decide that you want a tattoo of lower value than the money you left, the remaining amount will be give back to you in tattoo credit as a voucher that you can use anytime or gift someone else

- We do not give money back, if you decide to put deposit higher than the amount asked, you are buying credit in tattoos at the shop so, if you change your mind in having the tattoo done or can not do it for any reason, you can get the value dropped only in credit as tattoo voucher but never in cash.

b) If you paid the tattoo upfront

- if you paid the tattoo upfront and decide to cancel the tattoo, we can refund you the excess of the tattoo deposit we requested in tattoo credit voucher that can be used by you or anyone else you want to gift but never in cash.

4. Frequent clients

- We ask a deposit to secure the bookings for all and every client, doesn't matter how often you had tattoos done at our shop or how much you have spent in our shop before, the same deposit policy rules apply.

5. Client without ID

- We ask ID for every client with 21 years old or under, or clients that looks younger than 21 years old but has more than 21 years old. If you drop a deposit and you come to your appointment without ID, we are not allowed to tattoo you and the deposit will be lost unless you can get someone to send you the picture of your ID or you can go take your ID and come back without delaying other clients.

6. Design

- We do not do designs without a deposit.

- The time spent on researching and creating a design is part of the cost of a tattoo. We do whatever changes you want on the design and try our best to create something you like but if you dismiss completely our design and decide to not get the tattoo done with us, the deposit drop is lost to cover the time spent designing it.

- If we spend time on your design and you want to change completely the idea but change your mind into some other design within the same tattoo value and artist, the deposit is not lost as long you give us 24h notice about the changing of design idea.

- If you change your mind to a much lesser value design, you have to let us know with 24h advance otherwise the deposit is lost to cover the time we reserved for you and the new tattoo is priced accordingly.

- We show the design on the day of the tattoo appointment as like this we can do the changes together with the client before start tattooing.

7. Not possible to do the tattoo on the day

- If you drop a deposit and on the day of the appointment you tell us that you are a nursing mother, are pregnant, take medication that thinner the blood, have epilepsy and come by yourself without someone to be responsible for you, are under drugs or alcohol, or is in any state or condition that we can not do the tattoo on you that day, the deposit will be lost.